

# **General Terms and Conditions – Event Confidence Bonanza '26**

## **Article 1 – Applicability**

These general terms and conditions apply to all registrations and agreements relating to the event Confidence Bonanza '26, organised by Province of Fryslân. By registering for the event, the participant agrees to these general terms and conditions.

## **Article 2 – Registration and Payment**

Registration for the event takes place via the official registration platform. Registration is final upon receipt of payment. Tickets are personal and non-transferable, unless otherwise stated in these terms and conditions.

## **Article 3 – Cancellation and Participation**

Cancellation must be submitted in writing or via the deregistration option on the registration page.

Cancellation by the participant:

- Up to 30 days prior to the event: cancellation free of charge
- From 30 to 14 days prior to the event: 50% of the ticket fee will be charged
- From 14 to 7 days prior to the event: 75% of the ticket fee will be charged
- Within 7 days prior to the event or in case of no-show: 100% of the ticket fee will be charged

If a participant is unable to attend, a replacement participant may be registered free of charge by notifying the organisation by e-mail at [info@confidence.frl](mailto:info@confidence.frl) no later than 2 days prior to the event.

It is not possible to independently transfer a ticket to another participant via the registration page.

In exceptional and unforeseen circumstances, the organisation may decide to deviate from the cancellation policy. Such decisions are made on a case-by-case basis. No rights can be derived from such deviations.

## **Article 4 – Cancellation or Changes by the Organisation**

The organisation reserves the right to cancel, postpone or modify the event or its programme in the event of insufficient registrations, illness of speakers, force majeure or other unforeseen circumstances.

In the event of cancellation by the organisation, the participation fee already paid will be fully refunded.

The organisation is not liable for any additional costs incurred by participants, such as travel or accommodation expenses.

#### **Article 5 – Force Majeure**

In the event of force majeure (such as pandemics, government measures, strikes, extreme weather conditions or other circumstances beyond the organisation's control), the organisation has the right to postpone, modify or cancel the event without any obligation to pay compensation.

#### **Article 6 – Liability**

Participation in the event is at the participant's own risk. The organisation is not liable for damage to, loss of or theft of personal belongings. The organisation's liability is limited at all times to the amount paid for participation in the event.

#### **Article 7 – Audio and Visual Material**

During the event, photographs, video and audio recordings may be made. By participating in the event, the participant grants permission for the use of this material for communication and promotional purposes by the organisation, unless an objection has been submitted in writing in advance.

#### **Article 8 – Privacy**

Personal data is processed in accordance with applicable privacy legislation (GDPR) and is used exclusively for the organisation and communication relating to the event.

#### **Article 9 – Applicable Law**

These general terms and conditions are governed by Dutch law. Any disputes shall be submitted to the competent court in the Netherlands.