Please note that registration cancellation must be notified through the conference website by changing your registration form. Besides, to be sure we have received your cancellation, send us an email to [*contact @ scp-conference-2023.com*](mailto:contact@scp-conference-2023.com).

1. For **cancellations** received **up to,** and including **7 May 2023**, a **cancellation fee of 60e** (VAT included) will be charged.
2. For **cancellations** received **after** **7 May 2023**, **no refund** will be given.
3. Payment methods: We accept payments by credit card, bank transfer and iDEAL (Dutch participants). Any additional fees (e.g. bank charges) are at your own expense.
4. For those who have registered for the online conference and would like to **change their participation from life to online**, can do so **up to** and including **7 May 2023** and receive a refund for the difference in the registration fee. Unfortunately, no refund can be granted to those who change their registration this way after 7 May 2023.
5. If the live conference is cancelled by the organisation in case of force majeure, the participant will be offered an online registration and will receive a reimbursement of the difference between the online and onsite registration fee. NOTE: No travel and accommodation will be reimbursed.
6. Name changes are not accepted unless the participant is from the same organisation. A handling fee of EUR 40 per registration will be charged for every modification received after 7 May 2023.
7. We regret to inform you that if your VISA application does not get approved, that you are not eligible to get a refund of your registration. We are happy to transfer your registration from Live to Online.
8. All refunds will be processed after the SCP23 Conference.