



Campaign Revitalization: A 2024 Case Study

International Plasma Awareness Week (IPAW)

pptaglobal.org



OCTOBER 7-11, 2024



No conflict of interest to declare



About Ilana

- Head of Global Communications at the Plasma Protein Therapeutics Association (PPTA)
- Based in Washington, DC
- Expertise in campaigns, rebranding, media relations, and strategic communications
- National Chair, Public Relations Society of America Health Academy



WHAT IS PPTA?



The Plasma Protein Therapeutics Association (PPTA) is a dynamic trade association that represents a unique sector of the biologics and biotechnology industry. PPTA represents more than 1,000 human plasma collection centers in North America and Europe, as well as the manufacturers of lifesaving plasma-derived therapies.

WHAT WE DO

Advocacy

Engagement

Collaboration

Standards



About IPAW

Launched in 2013, IPAW helps raise awareness about the importance of donating plasma. Plasma — the straw-colored, liquid portion of blood — contains proteins necessary for the human body to carry out critical functions in the human body.

IPAW OBJECTIVES





Recognition





The Status Quo

International Plasma Awareness Week 2020: Be a Hero, Donate Plasma Today

Published 9:00 AM EDT, October 5, 2020

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ANNAPOLIS, Md., Oct. 5, 2020 /PRNewswire/ -- The Plasma Protein Therapeutics Association (PPTA) is proud to mark the launch of the eighth annual International Plasma Awareness Week (IPAW), which will run until October 9. PPTA, together with its member companies and patient stakeholder groups around the world, use IPAW to:

- Raise awareness of source plasma collection
- Recognize the contributions of plasma donors in saving and improving lives
- Increase understanding about lifesaving plasma protein therapies and rare diseases.

IPAW 2020 is especially significant given the urgent need for plasma donar have declined significantly due to the impacts of social distancing measur mobility restrictions caused by the COVID-19 pandemic. Considering the

a bare-bones web page



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Event-related information:

- Learn more about Donating Plasma
- Learn more about Plasma Protein Therapies



A Copy & Paste Campaign

BioCapital

PPTA Celebrates International Plasma Awareness Week

October 12, 2016 | 2 mln read



ANNAPOLIS, Md., Oct. 12, 2016 /PRNewswire/ -- The Plasma Protein Therapeutics Association (PPTA) and its member companies are sponsoring the fourth annual International Plasma Awareness Week, October 9-15.



International Plasma Awareness Week (IPAW) seeks to:

International Plasma Awareness Week 2022: Donate Locally. Think Globally.



Plasma Protein Therapeutics Association (PPTA) → Oct 03, 2022, 09:00 ET









Every plasma donation counts.

ANNAPOLIS, Md., Oct. 3, 2022 /PRNewswire/ - The Plasma Protein Therapeutics Association (PPTA) is proud to mark the launch of the 10th annual International Plasma Awareness Week (IPAW), which will run from Monday, October 3 until Friday, October 7. Hundreds of thousands of people in the U.S. who live with these rare diseases, and countless others facing trauma and emergency medical needs every day, rely on plasma-derived therapies that are only available because of the commitment of dedicated plasma donors.



Identifying an Opportunity in 2023

 With a change in leadership in 2023, the campaign introduced a media tour and started setting a new foundation



RADIO MEDIA TOUR (Oct. 2, 2023)

- 16 interviews
- **615,100** listeners
- 112 total broadcasts
- 18 total media markets



The Challenges

- Small internal team capacity and multiple stakeholders with differing priorities
- Limited budget required strategic outsourcing
- Needed to drive alignment quickly to meet October launch window





Planning & Optimization

- Prioritized tactics we could manage in-house (e.g., member comms, internal approval process)
- Partnered with vendor on earned media, strategy, and campaign prep
- Set clear, phased deliverables to stay on track





Defined Audiences & Tactics

- Focused on prospective and existing plasma donors and patients
- Key tactics: earned media tour, digital ads (including campus placements), redesigned microsite, revamped visuals, and a strong call to action
- Microsite (plasmaweek.org) launched as central hub for patient stories and resources







Key Audience Example

- Target areas were selected based on populous university areas
- Focused on those eligible to donate (18+ year olds)
- On-screen ads were shown in campus buildings at universities and community colleges, as well as students surfing the web





Importance of Messaging

- Create a baseline understanding about what is plasma
- Share quotes from patients to humanize plasma
- Remind plasma donors that their contributions are invaluable and encourage prospective donors to learn more

We rely on the thousands and thousands of plasma donors who give patients the circulating antibodies they need to stay healthy. Giving plasma is truly lifesaving.

CVID Patient & Infusion Nurse





Timeline

- Planning began in May 2024
- Developed assets over the summer
- Launch occurred the first week of October with a coordinated push across channels



 Media tour and outreach were concentrated October 7-11



Campaign Hurdles

- Encountered vendor delays in asset delivery
- Asset approval required lengthy timeline
- Differences in global messaging given language and context







Pre-Roll & Lead-Up to Launch

- Partner toolkit distributed to members and patient groups in summer
- Secured radio/TV interview opportunities with Anita Brikman
- Behind-the-scenes logistics and media prep in US and Europe



This June, Anita recorded an episode of the Bloodstream Podcast that will air in the fall to promote IPAW.

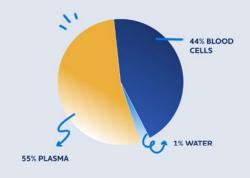


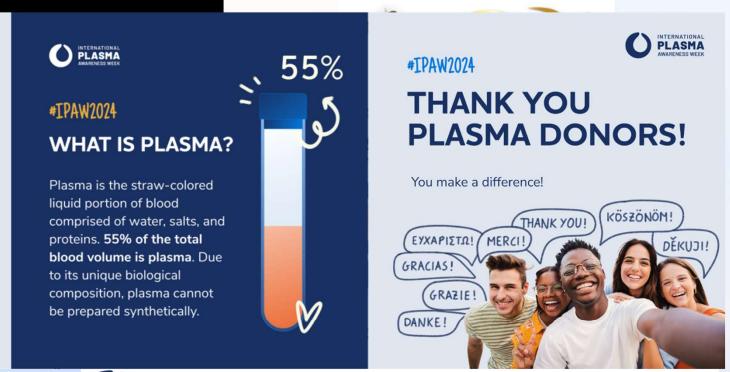
The Reveal: A Revitalized 2024 Campaign



#PlasmalsUnique #IPAW2024 ♥

Though plasma accounts for **55% of total blood volume**, it plays a unique role in carrying water, protein, and salts throughout the body.







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An Effective Microsite





About IPAW

IPAW North America



About IPAW

IPAW North America

IPAW Europe

Resources

Make a difference! Click here to learn more about donating plasma.

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Logo and Brand Guide

Download the IPAW 2024 logo in English, German, Czech, Spanish, Hungarian, Italian, and French.

Learn more →

Graphics & Templates

Use the IPAW templates to create your own messaging.

Learn more →

Social Media **Toolkits**

Share IPAW graphics across your social media networks.

Plasma 101

Learn more →

Pledge Prompt Printout

Share why plasma donation is important by posting a personal message on social media.

Learn more →

Flyers

Use these printable flyers to let others know how important plasma donors are.

Learn more →

Decor

Decorate your plasma center to celebrate IPAW.

Learn more →

Advocacy Resources

Learn more about how you can help increase plasma donation in your region.

Learn more →

Share the impact of plasma-derived medicines and plasma donation on your life.

Your story...

Upload a photo that could be shared of you on social media or other communications outlets.

Upload File

Submit (3)



OCT 8: PLASMA USE

Sample Post: #DYK it can take up to 1,200 plasma donations to treat ONE hemophilia patient for ONE year? Plasma donors make a world of difference to patients across the globe who rely on plasma-derived medicines to live healthy, normal lives. Learn more during #IPAW2024 at www.plasmaweek.org. #ThankYouPlasmaDonors



Media Tour

- 14 television broadcasts and 26 radio interviews reached nearly 4M people.
- Interviews with WPVI-TV (Philadelphia), Spectrum News Kentucky, WIBC-FM (Indianapolis), and more
- Streaming audio release reached 345k+ listeners across Spotify, Pandora, iHeartRadio, and TuneIn.
- Campus digital ads reached nearly 2 million impressions across 20+ university markets















Media Tour





Results

- Total broadcast audience: 3.94 million
- Press release pickup: 459 placements, potential reach: 213 million
- Paid social:
 - Instagram (US & EU): 1.8M+ impressions
 - Facebook: 1.2M+ impressions
 - Click-through rates significantly beat benchmarks
- Microsite traffic: 4K+ users, 13.5K total clicks, ~650 asset downloads

PPTA

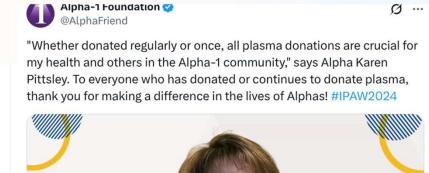
Engagement



Three cheers for plasma donors who are the heroes to so many folks with rare and chronic health conditions! Every year in the first week of October, the world celebrates plasma donors - the people who roll up their sleeves to save lives!

#IPAW2024







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As an Alpha-1 patient, I receive winfusions of plasma proteins. Widonated regularly or once, all productions are crucial for my heap others in the Alpha-1 community.



10:11 AM · Oct 11, 2024 · 1,733 Views



Feedback

RECOGNITION

"It was **simple yet impactful**. Great way to support patients, helping them express their gratitude."

"Engaging with donors."

"The donor appreciation event we did with our donors was very successful. The donors really appreciated the reminder of how their donations are utilized to help patients across the world."

"We really enjoyed celebrating with the donors and acknowledging their major contribution of donating plasma to save lives."

"I like the fact that we recognize donors."

INFORMATION

"This year, the **topics were informative and interesting** to keep my focus"

"I really **enjoyed all the informational facts** that I was not fully aware of"

"We loved the IPAW materials we received."

ENGAGEMENT

"Visibility was high"

"Very engaging"

"Community awareness & donor engagement"

"The 'Thank You' flyers were a great addition. Also, social media involvement is excellent."

AESTHETIC

"Landing page of the campaign was great."

"Visual identity and content drew people in."

"The landing page campaign and toolkit were **very well prepared**."

"Large signage to let donors know about the week was helpful!"

"The theme design (color, logos, hashtag) were eyecatching. It was fun engaging with social media whether it be donors or patients."



Lessons Learned

- Be selective
- Buffering multiple stakeholder voices
- Expand spokesperson bench
- Explore low-cost tools



PLASMA POWERS POSSIBILITY



Benchmarks for 2025

- Continue to explore new tactics
- Engage new audiences
- Diversify materials
- Gamification of website
- Improve resources organization and add newsroom
- Increase social media engagement







OCTOBER 6-10, 2025

www.plasmaweek.org







PLASMA POWERS POSSIBILITY



Start by printing this page to complete the puzzle on paper. Use a pen or pencil to fill in the word search by solving the dues provided.

Need a Hint? If you get stuck, don't worry — the answers can be found on the back.

C	P	L	В	S	1	M	M	U	N	0	L	0	G	Y
E	S	L	G	G	S	C	G	L	E	Т	A	N	0	D
N	D	J	A	N	1	E	D	H	H	N	1	В	R	A
T	V	Y	S	S	0	F	N	L	0	٧	0	L	N	V
E	P	P	Y	E	M	1	T	E	A	P	C	0	E	A
R	Α	R	G	U	R	Α	Т	S	R	T	E	0	U	ı
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D	S	S	M	Y	H	E	1	C	В	0	S	X	Y	1
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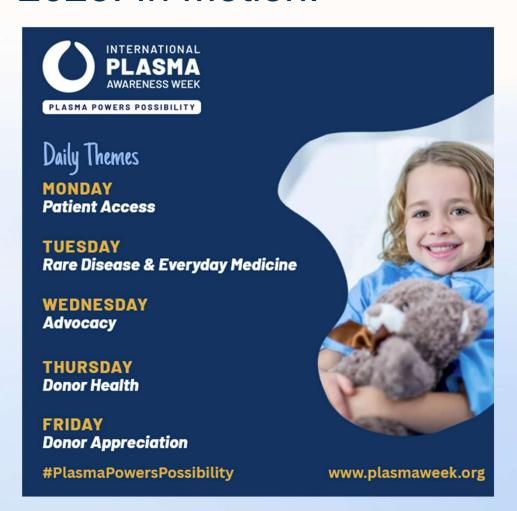
ACCESS
ADVOCACY
AVAILABILITY
AWARENESS
BLOOD
CENTER
DERIVED
DONATE
DONATION

DONOR
GIFT
GIVE
HEMATOLOGY
HERO
HOPE
IMMUNOLOGY
LIFESAVING
MEDICINE

NEUROLOGY OCTOBER PATIENTS PLASMA PLASMAPHERESIS PROTEINS THERAPY

PPTA

2025: In Motion!





"I am deeply grateful to all plasma donors.

I truly wish you knew that without you, my life and the lives of many other patients wouldn't be possible.

> Juçaíra Giusti, Brazil, CVID Patient Vice President ELPIB



Region-Specific Activities for 2025

EU Activities

Patient visits to meet donors





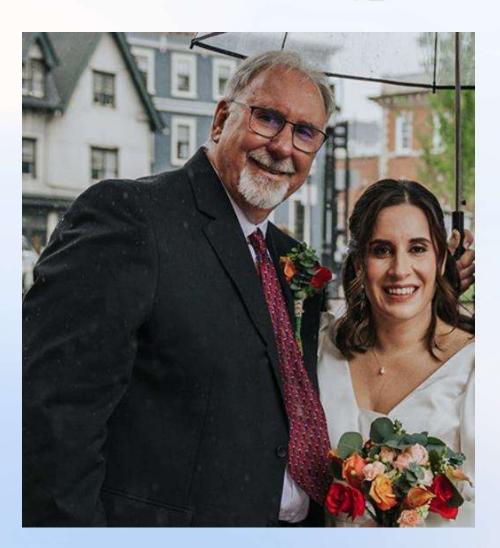




Plasma is *Personal*



THANK YOU DONORS!!!!!





October 14-15, 2025 Alexandria, Virginia

pptaglobal.org/forum



October 16, 2025 Alexandria, Virginia

pptaglobal.org/businessforum

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Hotel Room Block ends September 18th

or until the room block is full

Sponsorship Opportunities
Available





Questions?

Stay in touch! Ilana Ostrin

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