

Terms and conditions staying in the log cabins and Stall

PLEASE NOTE! On the campus of the University of Twente there is a general smoking ban!

Article 1 Reservation

- By making a reservation, I agree that the University of Twente may share my personal data with the reservation office of the log cabins.
- The student declares when making the booking that he is fully enrolled in the relevant course for which the log cabin reservation is open.
- In the case of underaged students, it is assumed that parents are aware of and agree with the booking made by the students in question.
- The deadline for booking and payment is **two weeks** before the start of the week in which the overnight stay(s) take place. If you have missed the reservation and payment deadline, you have to arrange accommodation yourself.
- If you want to stay an extra night at the UT, you have to arrange accommodation yourself.

Article 2 Payment/refund

- The cost of an overnight stay is €22.50 per person per night. This price is including a sheet package for the whole stay. A sheet package is mandatory. This price is valid until 1 September 2026.
- A booking in the log cabin is not complete until payment has been completed and you received a confirmation of your booking.
- It is not possible to pay in installments.
- Overnight stays can only be booked per week, not per night.
- In case of a refund, this will take place after the end of the block in case of the UTVU ME students and after the module in case of the UTVU CreaTe students.

Article 3 Adjustments

- Adjustments can be communicated up to two weeks before the start of the week of the overnight stay(s).

Article 4 Cancellation

- In case of no show, there is no possibility of restitution of overnight stay costs. It is also not possible to get partial restitution.
- We do not refund on religious holidays (e.g. Ramadan) or a mistake in your own private planning.

Restitution of overnight costs will only be possible if (in line with EER):

- Personal circumstances are understood to mean illness of the person concerned, physical, sensory or other functional disorder of the person concerned, pregnancy of the person concerned, special family circumstances, top sport or top culture of the person concerned and membership of the university council, faculty council, programme committee or a board (category 3 or 4 in accordance with the FOBOS Regulation).

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- You report with a good reason **beforehand** to your study adviser:
 - Students of the programme **Mechanical Engineering**:
me.studyadvice.beta@vu.nl **and** inform housingtwente-utvu@utwente.nl of your absence.
 - Students of the programme **CreaTe**:
studyadvisor-create@vu.nl **and** inform create-housing-eemcs@utwente.nl of your absence.
- The costs of reimbursement (€6.05 per transaction) are for your account.

Article 5 Picking up the key

- There are only 3 keys per log cabin available. Upon presentation of your student card, the first 3 students staying in that cabin can collect the key. They are therefore responsible for returning the keys on time.
- Per log cabin is only 1 access card available for the Stall. This means that only 1 of the 3 students that picked up the key for the log cabin will receive an access card to the Stall. This person is also responsible for the access card.
- The key and access card of the Stall can be picked up at the times below:
 - Monday to Friday servicedesk sport centre - from 14:00 - 00:00
 - Sunday security building Spiegel - from 14:00 - 00:00
 - Saturdays no keys are collected
- Opening hours of the Stall:
7:30 – 0.00 (midnight). At 0.00 security will close the Stall and the alarm is turned on.

Article 6 Stay

- The log cabin is available on the day of arrival from **14:00**.
- The use of sheets on the beds is mandatory. These costs are included in the booking costs. You can find the sheets in the log cabin on your bed.
- Students cannot derive any rights from stated preference in the allocation of places in log cabins.
- You might be sharing a log cabin with students from a different study programme or academic year.
- We cannot guarantee separate cabins for women and men, but we will do our best to match your preferences.

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Article 7 Rules Stall

- Opening hours: 7:30 till 00:00 (midnight).
- The Stall must be empty at 00:00 (midnight), so everyone must leave the Stall before 00:00 (midnight). Campus security will check on it. An alarm will be automatically activated.
- The Stall is your personal responsibility.
- Close the door(s) and do not leave the Stall unmanned.
- If the Stall is left behind unmanned, it is your own risk/responsibility and safety. The programme is not liable.
- The access card may not be passed on to third parties.
- The person who collects the access card is also responsible for it.
- If the access card is lost, the costs are €500.
- No extra access cards will be issued during your stay.
- There are only beer benches and beer tables in the Stall.
- There is a microwave, kettle and coffee machine. Make sure that all devices are turned off after use.
- Bringing your own cooking utensils is not allowed.
- You need to bring your own cutlery, plates and glasses.
- On the last day of your stay the Stall is empty, tidy and broom clean. Please close the Stall properly. From that moment on, the Stall is no longer accessible to you.

Article 8 Liability/complaints/damage

In the event of damage, the student will be responsible for covering the repair costs. The UT understands that occasional damage can be unintentional. However, in all cases, the university expects the person responsible to take care of the associated costs. Until these costs are settled, the student may not be eligible to apply for residence at the UT log cabins. If damage occurs a second time, the student will unfortunately be refused access to the log cabins.

While accidents can happen, if damage does occur, it may need to be handled through insurance. It is the student's responsibility to pursue reimbursement through their insurance provider, as the UT is not involved in this process.

The following rates will be charged in case of defects, destruction or pollution

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Costs in case of destruction or negligence and/or pollution

Log cabins

Beds	€250/€125
Mattresses	€150
Pillows	€20
Blankets	€20
Fire_extinguishers	€120
Radiators	€250
Broom	€25
Dustpan & tin	€15
Dustbin	€150
Curtains & rail	€75
Cupboards	€250
Picnic table	€500

Toilet facilities

Ladies/men	€50
Pollution outside	€50
Extra cleaning	€50
Lose/not returning the key of log cabin	€125
Lose/not returning card of the Stall	€500
Smoking in a lodge	€125
Noise disturbance	€1,500

Article 9 Leave and final cleaning

- On the last day of your stay you must be checked-out by **11:00** and the keys of the log cabin and the access card of the Stall should be handed in at the servicedesk of the sport centre, also **11:00** the latest. Please lock the doors of the log cabin and the Stall when you hand in the keys/card.