

FACILITY MATTERS 2022

FM Talk

Carrière maken doe je zo!



WIE ZIJN WIJ

Even voorstellen...



Wouter Venema
Global Management
Trainee

Werkzaam bij ISS sinds:
september 2021

Historie

aug 2020 – aug 2021 Account Manager | Lime Technologies
feb 2019 – feb 2020 MSc. Marketing | RUG



Ben Vorsteveld
Key Account Manager

Werkzaam bij ISS sinds:
april 2020

Historie

april 2020 – aug 2020	Site Manager ISS Nederland
feb 2017 – maart 2020	Rayon Manager CSU
nov 2016 – feb 2017	Opstartmanager CSU
sep 2015 – nov 2016	Operations Manager Accor

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"ISS is a world-leading provider of integrated facility services with more than a hundred years of experience in connecting people and places. We touch millions of lives every day – and through our unique combination of people who care, high standards and intelligent solutions, we are making the world work better."

– Jacob Aarup-Andersen, ISS Group CEO



A woman in a light-colored blazer and dark trousers stands in a modern office, talking on a mobile phone. She is holding a pair of glasses in her other hand. The office has large glass windows and several people are working at desks in the background. The scene is dimly lit, suggesting an evening or indoor lighting.

OUR VALUE PROPOSITION

Placemaking solutions that contribute to better business performance and make life easier, more productive and enjoyable – delivered to high standards by people who care.

Impacting millions of people **EVERY DAY**



40,500+
Customers



30+
Countries



2020-21
EcoVadis platinum
sustainability rating



c.800+
(Global) Key
accounts

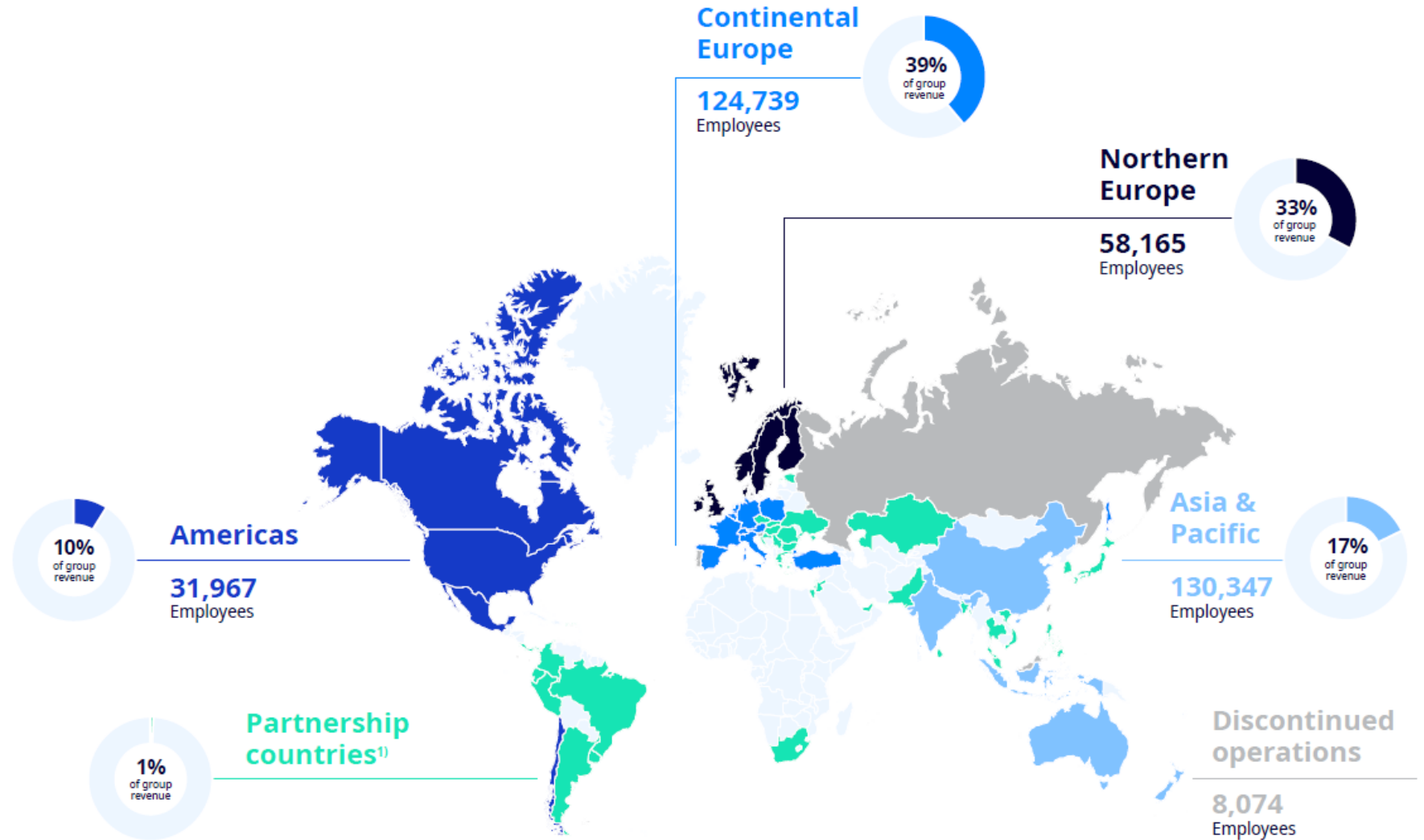


345,000+
Employees

ISS TODAY

Our global footprint

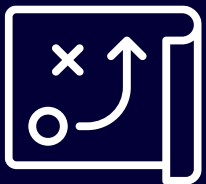
We operate in 30+ countries with 40,500+ customers. Our geographic footprint reflects markets with an attractive local key account opportunity or are important in supporting our global customers.



A man and a woman are smiling at each other in a cafe setting. The man is on the left, wearing a dark jacket, and the woman is on the right, wearing a blue shirt. They are standing behind a counter that has a glass of coffee, several blue and green containers of food, and some pastries. The background shows a city street with buildings.

OUR PURPOSE

**Connecting people and
places to make the world
work better**



CLIENTS

In our
portfolio

PEOPLE MAKE PLACES



Ziekenhuis
Gelderse
Vallei



Nestlé

accenture

Capgemini



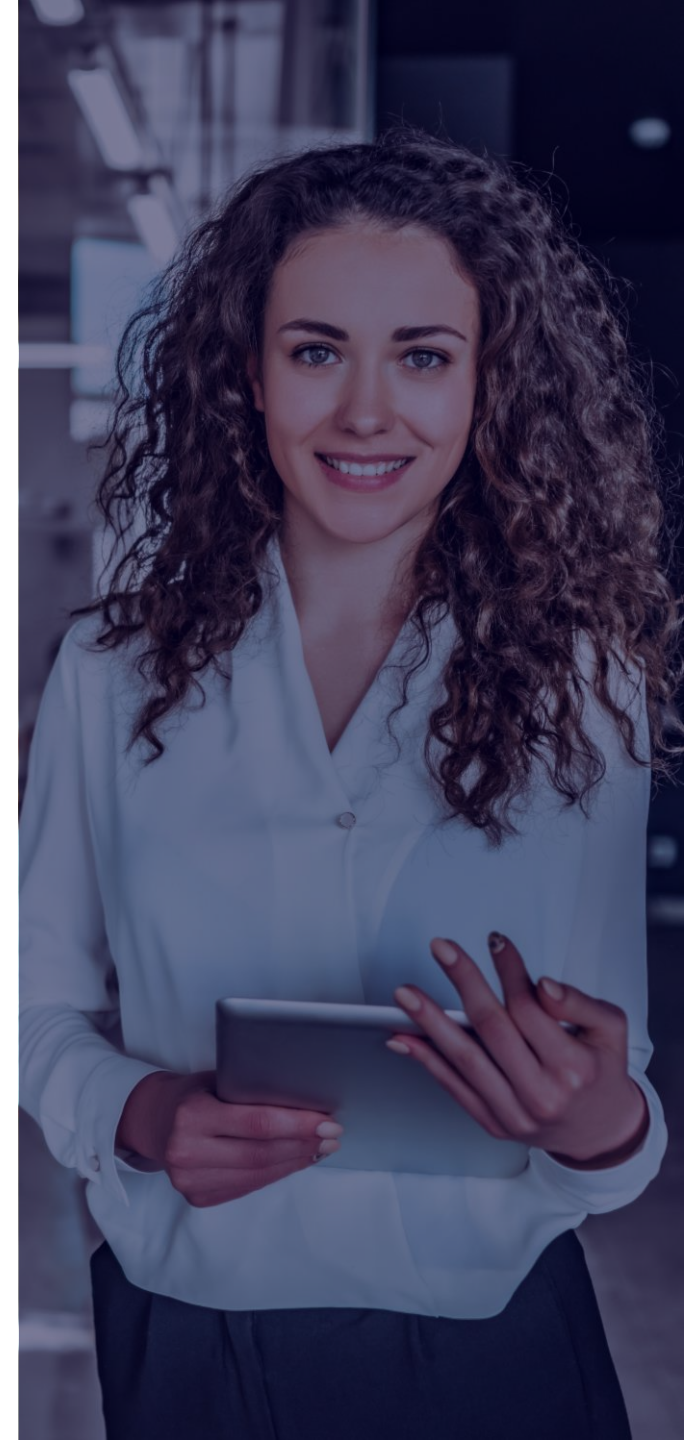
Hewlett Packard
Enterprise



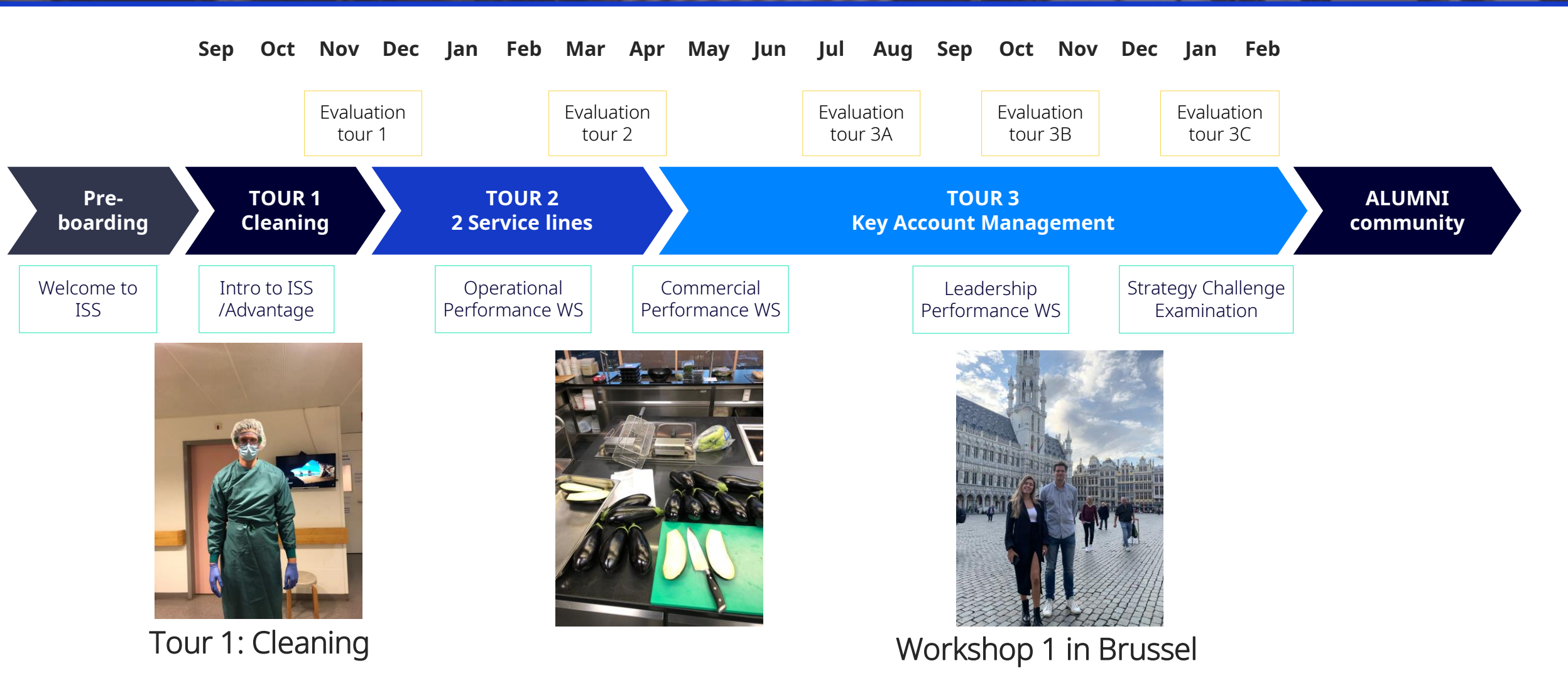
HUAWEI



Ministerie van Buitenlandse Zaken



The 18 month Trainee Programme



MY STORY

Lessons learned

- Leeftijd is maar een getal
- Wat goed is komt snel
- Ambieer iets ambitieus
- Omring jezelf met mensen waar je iets van kan leren
- Creëer je eigen managementstijl
- Houd verbinding met de operatie
- Wees competitief en streef naar het beste resultaat
- Stel een pittig team samen
- Werk aan je zelfreflectie
- Wees organisatiesensitief
- Zorg goed voor je mensen

Vragen?

