Next-Generation WAN Solutions in Practice:

International Consultative and Modular Approach

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- 01 Scene Setting Magenta Business Networks
- 02 Modular Services and their Value
 - D3 Enhanced Internet & "Pay as you Grow" uCPE
 - Fast pricing and why its important
 - Key takeaways

What do your customers need?

Resilience in a dynamic environment and business continuity



The world keeps turning – 'new normal' becomes standard Enterprises are busy – multiple dimensions to be managed

- Anywhere is the new office
- Cloud is the new data center
- SaaS is the new application
- The Internet is the new company network

Customer success factors		
Cost reduction, new sourcing approaches like bring-your-own	Enabled co-manage, self- services and APIs	
Digitization in a matter	Easy-to-use technology	
of days, not years	like 'X as-a-service'	
Cloud first implementation –	End-to-end networks	
incorporate clouds and SaaS	security built-in	

- Manage transformation
- Protect distributed resources in multiple environments
- Ensure business flexibility
- Ensure operational stability

Intelligent networks needed to enable flexibility and handle complexity

WHAT we do – flexibility enables customer use cases To achieve digital transformation and intelligent networks Deutsche Telekom approach Outcome for the customer ELEMENTS **OPTIONS** Management API-based access Fully managed Co-managed SD-WAN/(W)LAN SD-WAN only SD-LAN/WLAN only Integrated **⊥**∕ **SD-WAN** features Lean Advanced agile secure **Home-Offices** Clouds VER Security SASE Local & advanced sustainable **BUSINESS** Local & basic stable يبر IoT **Cloud Connect** Private connectivity Multi-cloud On-ramp Sites **NETWORKS** Special (e.g., CN) Global Coverage national Regional intelligent economica 1111 € Underlay BYOA BYOA & DT provided DT provided access modular operable **CPE / Device** Physical CPE Universal CPE Virtual CPE + . Multi-Provider Mgnt. Small Medium Full

€1.2 billion enterprise networking business of Deutsche Telekom

Deutsche Telekom provides two types of SD service Modules and products

Modules

- Flexible / customized services
- Globally available
- Specific and complex demand
- Handling by dedicated experts on customer/provider side
- Strong integration with Co-Management
- Standard automation
- Support mainly via dedicated vendor competence center



Products

- Modular and Standardized
- Globally available
- Advanced but regular demand
- Co-Management with simplified / selfservice approach for customer
- Full integration
- Full automation
- Extensive support mainly via line organization functions

MODULES

Broad variety of services, different needs of functions, geographies, and vendors

SD-WAN/SASE from competence center

- Manufacturing mode via competence centers
- Vendor-specific skilled teams for service delivery and operations
- Common offering layer
- Quality-assured based on zero-outage



Module proposition

- Flexibility of setup in times of ongoing market consolidation
- Delivering on various customer use cases with pragmatic / short-term onboarding
- No need to change existing underlay setup (such as a multi-carrierstrategy)

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And now for the disruptor

2000s	2018 – 20xx	2022-20xx
20+ years ago private MPLS networks became standard	Switching from legacy MPLS to cheaper and more flexible internet connections with SD-WAN	Which network technology will disrupt traditional enterprise networking?
Highly reliable & secure private networks with performance SLAs	No performance SLAs; security becomes a concern	Premium internet with performance SLAs and zero trust
Long lead times for installation and changes	Ubiquitous internet availability	Service chaining on uCPE and PoP (e.g. SD-WAN or ZTNA)
Not designed for cloud adoption / remote work	Easy to integrate cloud / remote work	Globally available and cloud-agnostic

Premium Internet Underlay

fully managed internet access with E2E SLA guarantee

The value prop The offering T • Service and Performance SLAs like packet loss High-end global network with cutting edge, **Global Premium Internet Backbone** teridion and round-trip for site-to-site and cloud traffic patented technology Complete solution – access, backbone, CPE Cloud / backbone-agnostic by design Private / public Cloud Office Site Global coverage with premium • Fast & automated onboarding and network Dedicated Internet Access (DIA) - last mile configuration • Deutsche Telekom's global backbone Direct in-the-fabric support by increasing extended with Teridion's cloud-based. number of SD-WAN vendors software-only WAN solution: teridion Backbone Roadmap includes... Liquid Metal Network 500 PoPs worldwide with 25 cloud and Additional access designs / technologies infrastructure providers Zscale Universal CPE Zero Trust Machine learning algorithms adapted to Exchange SaaS application integration network performance Remote user integration • Flat-rate pricing model based on access and premium bandwidth demand Security service chaining with Office Site Zscaler and Fortinet at start

Premium Internet benefits MPLS-like performance at lower cost

(/)

Premium Internet vs. MPLS (average)

PoP-to-PoP Performance SLAs	Premium Internet Underlay	MPLS (average)
Packet Loss	Max. 0.1% ¹	From 0.1% to 1% ³
Round-Trip Delay (Europe-Europe)	From 45 to 74 milliseconds	From 45 to 84 milliseconds ³
Round-Trip Delay (Germany-Asia)	Max. 219 milliseconds ²	From 255 to 340 milliseconds ³
Round-Trip Delay (Germany-NA)	From 135 to 184 milliseconds	From 100 to 170 milliseconds ³

Additional advantages



 Cloud adoption and remote users – MPLS architectures are often not designed to cope with increasing cloud adoption and local internet breakouts at the branch level.
Premium Internet offers direct cloud connectivity at the branch level and supports the increasing number of remote users

• Lower cost – Premium internet provides MPLS-like performance SLAs, but at a lower cost

uCPEaaS by DT/Intel is a fully managed uCPE service

with open-source OS and pay-as-you-grow model

The offer

- DT-managed uCPE box as new solution offering in cooperation with Intel
- Virtual network function (VNF) catalog includes:
- Teridion VNF for routing, monitoring, testing
- SD-WAN Overlay VNF, e.g., Aruba, Cisco, Fortinet, Juniper, Versa, VMware
- SASE/Zero Trust security features, e.g., zScaler, Fortinet
- Management and Orchestration by Software-vendor, e.g., Ekinops
- Combined with Premium Internet solution





Peter Arbitter (DT), Robert Prince (Intel) on Digital-X 2022

The value prop

- From many hardware devices to one fully managed box
- More automation
- Simplified operations with additional cores to be activated on demand
- Faster installation times and on time delivery
- Less truck rolls, power, and cooling¹)
- Full cost visibility based on pay-as-you-grow principle
- Roadmap includes:
 - SASE /zero-trust over Premium Internet and
 - Mobile 5G option (eSIM) on uCPE

Premium Internet with universal CPE





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Rapid quotes

Continuous improvement of the quoting experience



SD-WAN Composer quoting tool

- 1. Modular design and able to fill in any gaps, i.e: limited information and/or changes
- 2. Different designs and options (underlay, overlay, term, etc.) all at once
- 3. ABC approach: able to cut and dice pricing for any underlay/overlay within 1 hour
- 4. ABC approach: able to quote many customers and/or scenarios at once
- 5. Able to benchmark costs/prices within contract and new business
- 6. Continuous improvement on vendor costs by technology, country, etc.

Why is it important for sourcing advisors?

- Agile: able to quote hundreds/thousands of site networks inc. budget within 24 hours
- Flexible: able to quote different scenarios such as 3-5yr term, MPLS, internet, PIU, broadband, overlay
- Growth: unlimited support for opportunities from sourcing advisors
- Structure: you always get the best offer for your customer (renewal or new)
- Kaizen: sourcing advisors will get the latest technology, costs/prices in the market



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Key takeaways



- Leading Digital Telco Deutsche Telekom has strong market position and good momentum #1 Telco in Europe
- Intelligent networks inevitable to enable customer success Deutsche Telekom's proposition: MagentaBusiness Networks
- **Deutsche Telekom** offering and pricing: ultimate flexibility via modules, scaling/integration/automation via platform products
- Global Connectivity DT doubles down on global internet and launches 'Premium Internet Underlay'
- Magenta uCPE leveraging pay-as-you-grow flexibility with our SD-WAN and PIU services
- Built-in security DT joined forces and provides clear roadmap towards 'Magenta SASE' proposition

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