

General and Cancellation Terms and Conditions of the Nederlands Vlaamse Vereniging voor Restauratieve Tandheelkunde (NVVRT), version March 2017:

General and Cancellation Terms and Conditions for NVVRT Study Programs / Conferences

Article 1 – Definitions

- a. **Registration:** Enrollment of a participant for an NVVRT conference, establishing an agreement between NVVRT and the participant;
- b. **Conference:** A conference or study program organized by NVVRT;
- c. **Participant:** Any natural or legal person who registers as a participant via the registration form.

Article 2 – Applicability

- a. These general terms apply to all conferences and any other continuing education activities organized by NVVRT;
- b. Deviations from these terms are not permitted unless explicitly and in writing approved by the NVVRT Committee;
- c. These terms are made available to the participant in advance via the website;
- d. By registering for a conference, the participant accepts these general terms.

Article 3 – Registration

- a. Registration occurs via a fully completed registration form submitted digitally or by post by or on behalf of the participant and received by NVVRT;
- b. NVVRT confirms the registration by post or email within 5 working days. Upon sending this confirmation, the participation agreement is established;
- c. Participant data is recorded in a designated database and used for announcements of future NVVRT conferences;
- d. NVVRT may set requirements regarding the maximum number of participants or temporary priority for NVVRT members.

Article 4 – Reservation of Changes

- a. NVVRT will adhere as closely as possible to all announcements regarding content, location, and timing of a conference;
- b. If reasonably or necessarily required (e.g., due to speaker illness), NVVRT may deviate from the announcement. In such cases, NVVRT will aim to align with the original announcement;
- c. NVVRT reserves the right to change the date or location of the conference at any time, or to cancel or discontinue the conference, whether due to force majeure as defined in Article 6.75 of the Dutch Civil Code. In such cases, no compensation for damages can be claimed;
- d. If the conference date is rescheduled—whether due to force majeure or not—NVVRT commits to organizing the conference within three months in nearly the same format, program, and workshops. The registration remains valid. Up to one month before the new date, the participant may cancel in writing or by email. A €30 administration fee will be charged. After that, NVVRT will charge the full amount. In case of cancellation, any paid fees will be refunded in full within 30 days.

Article 5 – Payment

- a. Participants will receive a (digital) invoice at the provided billing address, preferably well before the

conference;

b. No VAT is charged on the conference fee;

c. Participation fees are collected via direct debit authorization. Debits will not occur earlier than two months before the conference;

d. If no authorization is given, payment must be made within 30 days of the invoice date, but no later than four weeks before the conference. From four weeks before the conference, immediate payment is required upon registration;

e. For all registrations: no access to the conference with outstanding payments;

f. If NVVRT incurs costs to collect an invoice, these costs are fully borne by the participant.

Article 6 – Cancellation

a. The participant may cancel their registration;

b. Cancellation must be done via email or post;

c. Cancellation is free within 14 days of registration. After that:

- Up to 2 months before the conference: €30 administration fee;
- Up to 1 month before the conference: 70% refund of the conference fee;
- Up to 1 week before the conference: 50% refund;
- After that: no refund.

d. If a participant is unable to attend, a substitute may be appointed, provided NVVRT is informed in writing in advance;

e. No refund will be given for no-shows or partial attendance;

f. In case of cancellation, any collected fees will be refunded within 4 weeks.

Article 7 – Copyright and Intellectual Property Rights

a. Copyright and/or intellectual property rights related to an NVVRT conference remain the property of NVVRT and/or the guest speakers.

Article 8 – Personal Data

Participants must provide personal data during registration. NVVRT will treat this data confidentially and will not share it with third parties for advertising or commercial purposes.

Article 9 – Liability

a. NVVRT is not liable for damage to property or persons arising from or related to participation in an NVVRT conference;

b. If NVVRT is liable for any damage, this liability is limited to the amount covered by its insurance. Additionally, any liability or compensation is limited to the price of the attended conference related to the damage.

Article 10 – Complaints Procedure

In case of complaints, the complaints procedure applies.

Article 11 – Applicable Law and Jurisdiction

a. Dutch law exclusively applies to the agreement with NVVRT;

b. All disputes related to an NVVRT conference that cannot be resolved by the board will be settled by the competent court in Rotterdam.