

1. Data Protection Notice

Bosch Security Systems B.V. (hereinafter "Bosch" or "We" or "Us") is delighted about your visit to our internet pages and mobile applications (together also referred to as "Online Offers") and about your interest in our company and our products.

2. Bosch respects your privacy

The protection of your privacy throughout the course of processing personal data as well as the security of all business data is an important concern to us. We process personal data that was gathered during your visit of our Online Offers confidentially and only in accordance with statutory regulations.

Data protection and information security are included in our corporate policy.

3. Controller

Bosch is the controller responsible for the processing of your data; exceptions are outlined in this data protection notice.

Our contact details are as follows:

Bosch Security Systems B.V.
Torenallee 49
5616 BA Eindhoven
The Netherlands

Email: emea.securitysystems@bosch.com
Phone: +31 402577000

4. Collection, processing and usage of personal data

4.1. Processed categories of data

The following categories of data are processed:

- Communication data (e.g. name, telephone, e-mail, address, IP address)
- Event participation details (attendance, preferences)

4.2. Principles

Personal data consists of all information related to an identified or identifiable natural person; this includes, e.g. names, addresses, phone numbers, email addresses, contractual master data, contract accounting and payment data, which is an expression of a person's identity.

We collect, process and use personal data (including IP addresses) only when there is either a statutory legal basis to do so, or you have given your consent to the processing or use of personal data concerning this matter, e.g. by means of registration.

4.3. Processing purposes and legal bases

We and service providers commissioned by us process your personal data for the following processing purposes:

4.3.1. Provision of these Online Offers

(Legal basis: Justified interest on our part in direct marketing as long as this occurs in accordance with data protection and competition law).

4.3.2. Provision of these Online Offers and fulfillment of a contract under our contractual terms

(Legal base: Fulfillment of a contract).

4.3.3. To determine disruptions/disturbances and for security reasons.

(Legal bases: Fulfillment of our legal obligations within the scope of data security and justified interest in resolving disruptions/disturbances and in the security of our offers).

4.3.4. Dispatch of an email or SMS/MMS newsletter with the recipient's consent

(Legal basis: Consent).

4.3.5. Safeguarding and vindication of our rights.

(Legal basis: Justified interest on our part for the safeguarding and vindication of our rights).

4.4. Registration

If you wish to use/access benefits that require the formation of a contract, we request that you register. Within the scope of the registration, we collect personal data necessary for the formation and the fulfillment of the contract (e.g., first name, last name, date of birth, email address if applicable, details on the preferred payment method or on the account holder) as well as, if applicable, additional data on a voluntary basis. Mandatory statements are marked with a *.

4.5. Log files

Every time you use the internet, your browser transmits certain information which we store in so-called log files.

We save log files for a short time solely to determine disturbances and for security reasons (e.g., to clarify attack attempts) and we delete them afterwards. Log files which need to be maintained for evidence purposes are excluded from deletion until the respective incident has been completely resolved and may, on a case-by-case basis, be passed on to investigating authorities.

Log files are also used for analysis purposes (without the IP address or without complete IP address).

In log files, the following information in particular is being saved:

- IP address (internet protocol address) of the terminal device which is being used to access the Online Offers;
- Date and time as well as duration of retrieval;
- Amount of data transferred;

4.6. Children

This Online Offer is not for children under 16 years of age.

4.7 Special data categories

This Online Offer processes special data about your person (e.g. statements about your health, religion or sexual orientation) in accordance with the statutory regulations only in the case where you expressly consented to it or in the case where these statements have manifestly been made public by yourself.

4.8. Data transfer

4.8.1. Data transfer to other controllers

Your personal data is principally forwarded to other controllers only when required for the fulfillment of a contract, in the case where we or the third party have a legitimate interest in the transfer, or when your consent has been given. Particulars on the legal bases can be found in the [Section - Purposes of Processing and Legal Bases](#). Third parties may also be other companies of the Bosch group. When data is transferred to third parties based on a justified interest, this is explained in this data protection notice.

Additionally, data may be transferred to other controllers when we are obliged to do so due to statutory regulations or enforceable administrative or judicial orders.

4.8.2. Service providers (general)

We have commissioned external service providers with tasks such as sales and marketing services, contract management, payment handling, programming, data hosting and hotline services. We have chosen these service providers carefully and review them regularly, especially regarding their diligent handling and protection of the data that they have saved. All service providers are obliged to maintain confidentiality and to abide by the statutory provisions. Service providers may also be other Bosch group companies.

4.9. Duration of storage; retention periods

Principally, we store your data for as long as it is necessary to render our Online Offers and the services connected to them, or for as long as we have a justified interest in storing the data (e.g., we might still have a justified interest in postal mail marketing upon fulfillment of a contract). In all other cases, we delete your personal data with the exception of data we must store to fulfill legal obligations (e.g., we are obliged due to retention periods under the tax and commercial codes to have documents such as contracts and invoices available for a certain period of time).

5. Cookie usage

5.1. General

Cookies are small text files that are being saved on your computer when an Online Offer is visited. In case you access this Online Offer another time, your browser sends the cookies' content back to the respective offeror and, thus, allows the re-identification of the terminal device. Reading the cookies allows us to design our Online Offers optimally for you and makes it easier for you to use them. We use the cookies to identify you during repeating visits and for the safety and protection of your personal information.

6. Usage of our mobile applications

In addition to our Online Offers, we offer mobile applications ("Apps"), which you can download to your mobile device. Beyond the data collected on websites, we collect additional personal data through our apps that specifically result from the usage of a mobile device. This occurs only when you expressly grant your consent.

6.1. Data processing by App Store operators

No data collection by us or outside our responsibility includes the transfer of data such as username, email address and individual device identifier to an app store (e.g., Google Play by Google, App Store by Apple, Galaxy Apps Store by Samsung) when downloading the respective application. We are unable to influence this data collection and further processing by the App Store as controller.

7. External links

Our Online Offers may contain links to third party internet pages – by providers who are not related to us. Upon clicking the link, we have no influence on collecting, processing and using personal data possibly transmitted by clicking the link to the third party (such as the IP address or the URL of the site on which the link is located) as the behavior of third parties is naturally outside our supervision. We do not assume responsibility for the processing of such personal data by third parties.

8. Security

Our employees and the companies providing services on our behalf, are obliged to confidentiality and to compliance with the applicable data protection laws.

We take all necessary technical and organizational measures to ensure an appropriate level of security and to protect your data that is administrated by us, especially from the risks of unintended or unlawful destruction, manipulation, loss, change or unauthorized disclosure or unauthorized access. Our security measures are, pursuant to technological progress, constantly being improved.

9. User rights

To enforce your rights, please use the details provided in the [Contact](#) section. In doing so, please ensure that an unambiguous identification of your person is possible.

Right to information and access:

You have the right to obtain confirmation from us about whether or not your personal data is being processed, and, if this is the case, access to your personal data.

Right to correction and deletion:

You have the right to obtain the rectification of inaccurate personal data concerning yourself without undue delay from us. Taking into account the purposes of the processing, you have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

This does not apply to data which is necessary for billing or accounting purposes or which is subject to a statutory retention period. If access to such data is not required, however, its processing is restricted (see the following).

Restriction of processing:

You have the right to demand for – as far as statutory requirements are fulfilled – restriction of the processing of your data.

Objection to data processing:

You have the right to object to data processing by us at any time. We will no longer process the personal data unless we demonstrate compliance with legal requirements to provide provable reasons for the further processing, which are beyond your interests, rights and freedoms or for the establishment, exercise or defense of legal claims.

Objection to direct marketing:

Additionally, you may object to the processing of your personal data for direct marketing purposes at any time. Please take into account that, due to organizational reasons, there might be an overlap between your objection and the usage of your data within the scope of a campaign which is already running.

Objection to data processing based on the legal basis of “justified interest”:

In addition, you have the right to object to the processing of your personal data any time, insofar as this is based on the legal basis of justified interest. We will then terminate the processing of your data, unless we demonstrate compelling legitimate grounds according to legal requirements for the processing, which override your rights.

Withdrawal of consent:

In case you consented to the processing of your data, you have the right to object this consent with immediate effect. The legality of data processing prior to your revocation remains unchanged.

9.1. Data portability:

You are entitled to receive data that you have provided us in a structured, commonly used and machine-readable format or – if technically feasible – to demand that we transfer those data to a third party.

9.2. Right of complaint with supervisory authority:

You have the right to lodge a complaint with a supervisory authority. You can appeal to the supervisory authority which is responsible for your place of residence or your state or to the supervisory authority responsible for us. This is:

Autoriteit Persoonsgegevens
Mr. Aleid WOLFSEN
Chairman of Autoriteit Persoonsgegevens
Bezuidenhoutseweg 30
Postbus 93374
NL 2509 AJ Den Haag/The Hague

Telefon: + 31-70-88 88 500

Telefax: + 31-70-88 88 501

E-Mail: info@autoriteitpersoonsgegevens.nl

Homepage: <https://autoriteitpersoonsgegevens.nl/nl>

10. Changes to the Data Protection Notice

We reserve the right to change our security and data protection measures if this is required due to technical development. In such cases, we will amend our data protection notice accordingly. Please therefore observe the current version of our data protection notice, as this is subject to change.

11. Contact

If you want to contact us, please find us at the address stated in the "[Controller](#)" section.

To assert your rights and for suggestions and complaints regarding the processing of your personal data as well as for the withdrawal of your consent, we recommend that you contact our group commissioner for data protection:

Mr. Matthias Goebel
Group Commissioner for Data Protection
Information Security and Privacy Bosch Group (C/ISP)
Robert Bosch GmbH
Kronenstrasse 20
70173 Stuttgart
GERMANY

Or <mailto:Abteilungsbriefkasten.cisp@de.bosch.com>.

12. Effective date: 25.05.2018