Airport Mobile Applications by T-Systems

Vasile Mirea I 15.08.2023

F Systems

Let's power higher performance

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Agenda

01 How we started Airport Departure , Our global references, Airport Portfolio,

Introduction Airport Mobile Applications

02 Airport Mobile Applications Overview, Use Cases



01 How we started

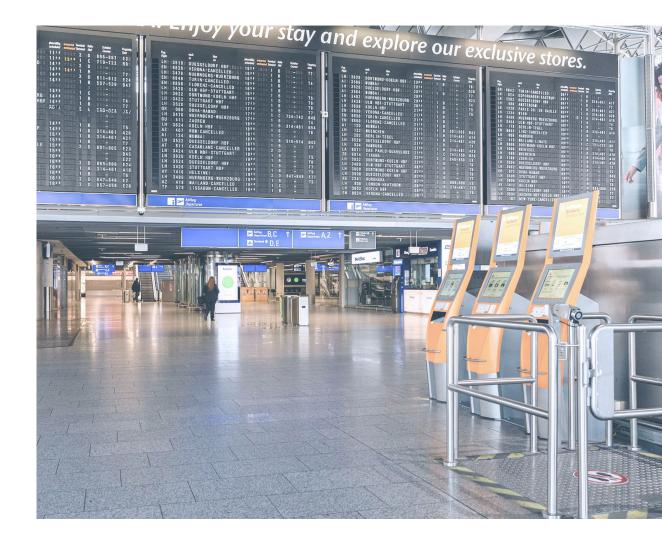
Airport Departure

Challenge & Solution

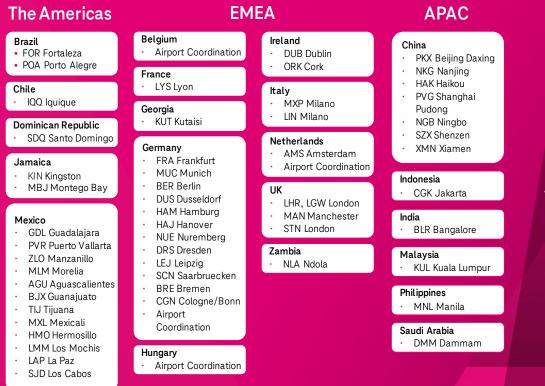
T-Systems developed Airport Management System is a fullyintegrated complete solution for digital airport management.

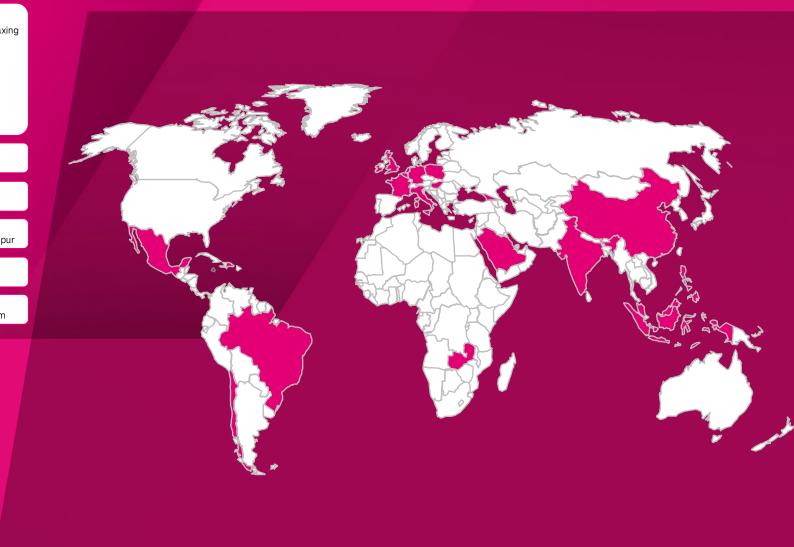
The System offers solutions for the airport's everyday business by offering a large number of modular technical components.

It fully reproduces all flight-related activities based on real-time data, enabling a more efficient cooperation between the parties involved in the flight operations.



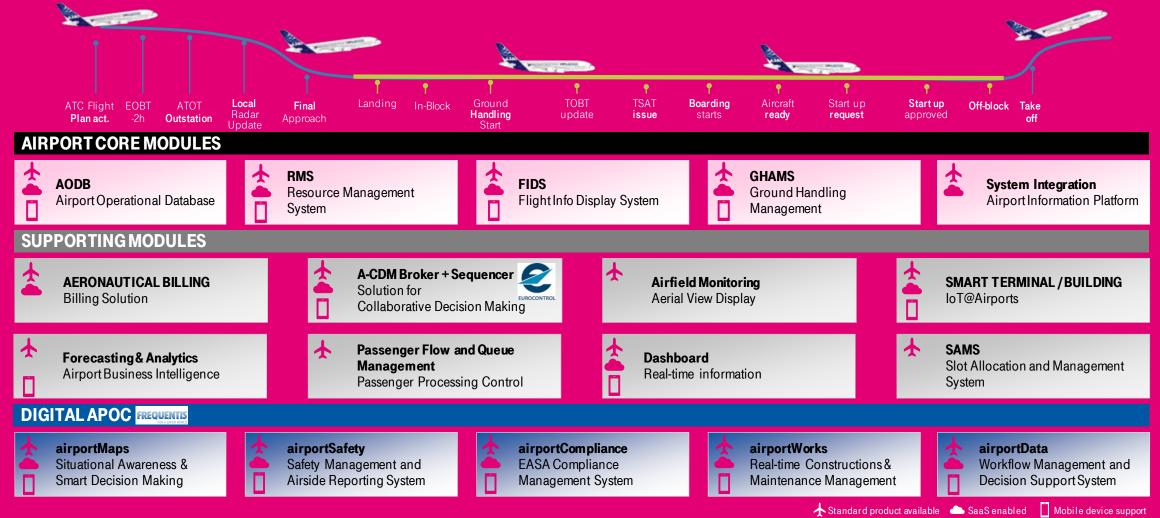
Our Global References





Our Airport Portfolio

Besides our (Multi) Airport Core Modules like AODB, RMS, FIDS, GHAMS and our Systems Integration package we support our clients with specific adaptable applications Airport CDM, Situational Awareness Modules like our Airfield Monitoring and our Real Time Dashboard and Airport Analytics in combination with our DIGITAL APOC applications.



Airport Mobile Applications Introduction

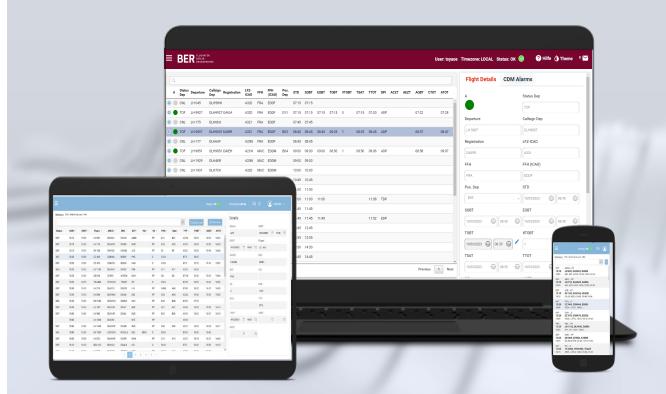
Advantages

Airport Mobile Applications displays/changes important and relevant airport information for the airport business process.

T-Systems' in-house developed Airport Mobile Applications optimize the productivity and increase the process efficiency.

Main advantages are:

- · Minimize the communication between stakeholders.
- Increased usability
- Cost reduction through time savings.
- · Improved security.
- Highly configurable data display.
- Integrates into the client hardware and software infrastructure.
- Supports improved accessibility: dark mode.
- Corporate design.



02 Airport Mobile Applications: Overview, Use Cases, Features

Overview AODB Mobile Applications

AOEMobile

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Use Cases AOEMobile with AODB

Ground Handlers

- GH role specific flight views
- Milestone update

Airlines

- Load & Pax Update
- Milestone Update
- Airline Views
- Registration Updates

PRM servicing



AirportTeam

- > Real time tracking from anywhere
- Update/view key flight information
- User role-based views
- Terminal Manager for Flight View



Other Stakeholders

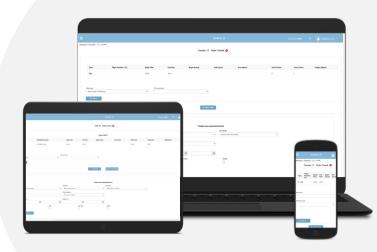
- Airside team like Follow Me gets flight information for tasks assignments
- Security Team for updates on Flights

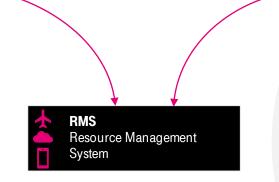


Overview RMS Mobile Applications

ResourceApp

AOEMobile





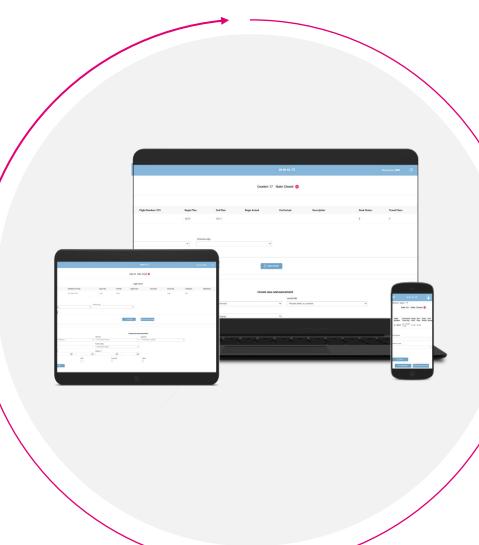
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Use Cases ResourceApp with RMS



 User role-based views for Terminal Manager by example





Airlines/Ground Handlers

- Gate Agents/Boarding process
- Check-in Agents/Check-in process
- > Airline Administrator



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Use Cases AOEMobile with RMS

Ground Handlers

- GH role specific flight views
- Milestone update
- Task Assignment & update for generic resources like Bus, Cleaning or L&F, Screening

Airlines

- Load & Pax Update
- > Milestone Update
- > Airline Views
- Registration Updates
- PRM servicing
- Arrival/Departure Resources Tabs



AirportTeam

- > Real time tracking from anywhere
- > Update/view key flight information
- User role-based views
- > Terminal Manager for Flight View
- Arrival/Departure Resources Tabs



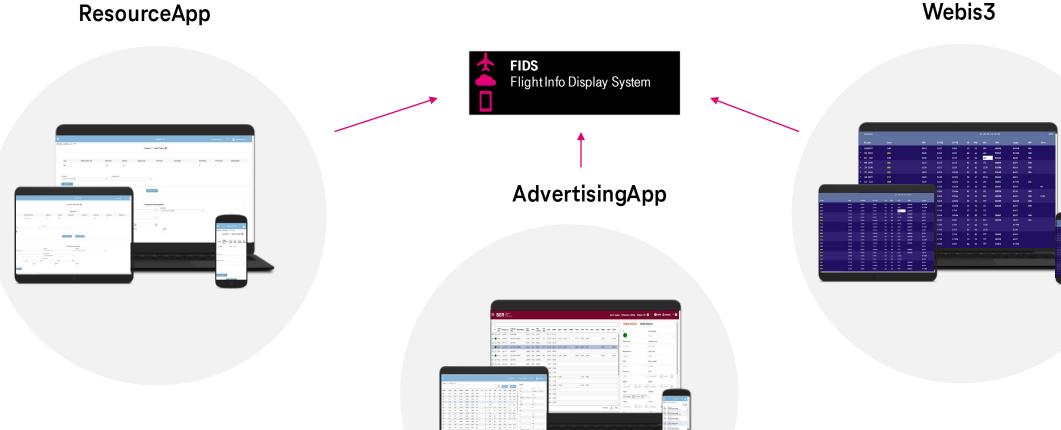
Other Stakeholders

- Security Team for updates on Flights
- Airside team like Follow Me for tasks assignments



Vasile Mirea | Airport Mobile Applications

Overview FIDS Mobile Applications



Use Cases ResourceApp with FIDS



 User role-based views for Terminal Manager by example



Airlines

- Gate Agents
- Check-in Agents
- Airline Administrator
- CMS, Messages, Announcements and Media



Other Stakeholders

Airport Partners which wants to make Advertising in the Airport



Use Cases AdvertisingApp with FIDS



Other Stakeholders

- Airport Partners which wants to make Advertising in the Airport
- > Third-party



Use Cases Webis3 with FIDS

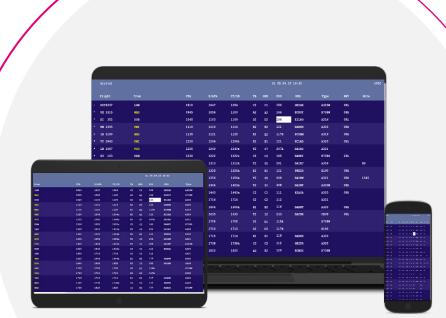
Ground Handlers

 GH role specific flight information

Airlines

- Airline Views for Arrival&Departures
- Realtime CDM Milestones information

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AirportTeam

- > Staff information
- Passenger information
- Airport Service Providers
- Gate&Counter states
- > Terminal Manager for flight view
- > Departure Sequence information



Other Stakeholders

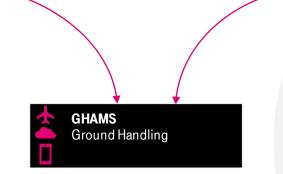
- Airport Partners which want see any relevant flight information
- Security Team for updates on Flights
- Parkplaces information
- Tourist information

Overview GHAMS Mobile Applications

GHAMS Mobile

AOEMobile





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Use Cases GHAMS Mobile

Ground Handlers

- Loading staff
- Gate Agent
- Ramp Agent
- Baggage driver
- Bus driver
- Cargo driver
- Task management
- Progress recording(task status & time stamps)
- Service recording
- > IATA Messages
- ➢ TOBT, ARDT



Overview CDM Mobile Applications

AOEMobile





Use Cases AOEMobile with CDM

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Ground Handlers

- GH role specific flight views
- Milestones (TOBT, IBK, OBK) update
- Task Assignment & update for generic resources like Bus, Cleaning or L&F, Screening

Airlines

- Load & Pax Update
- Milestone Update
- Airline Views
- Registration Updates
- > PRM servicing



A-CDM

- > TOBT Management
- Operational A-CDM Alarms
- Information Sharing

AirportTeam

- A-CDM views including CDM Alarms
- > Real time tracking from anywhere
- Update/view key flight information
- User role-based views
- > Terminal Manager



Other Stakeholders

- Airside team like Follow Me for assignments
- Security Team for updates on Flights



Overview AirportMaps Mobile Applications

WebRadar





Use Cases WebRadar

Ground Handlers

- Ground Handlers can check positions of aircrafts, stands and vehicles
- > Operations center
- Winter operations(Positions of winter operation vehicles)
- Construction layer

Airlines

 Airline employees to check positions of aircrafts, stands and vehicles



AirportTeam

- > Airport operations control center
- Airport employees, security, hubairlines
- Stand Status indicators, Conflicts &Closings



Other Stakeholders

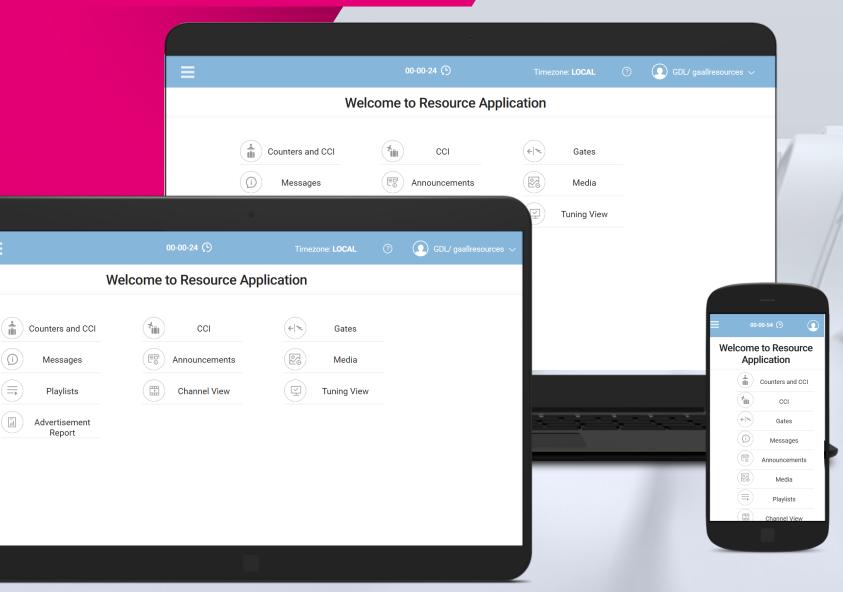
- Airside operations team
- > Airfield monitoring



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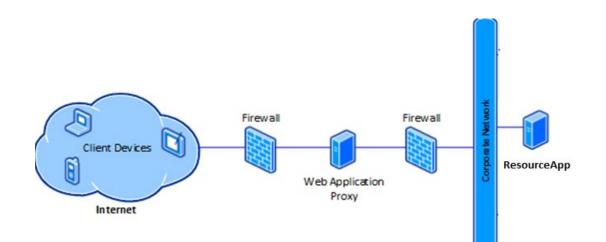
Tech features

Crossover Platform



Internet access - Architecture

Airlines and Airport partners can access the system from everywhere





Tech features

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Single Sign On (SSO) with two factor authenticator or User Login(with or without AD)

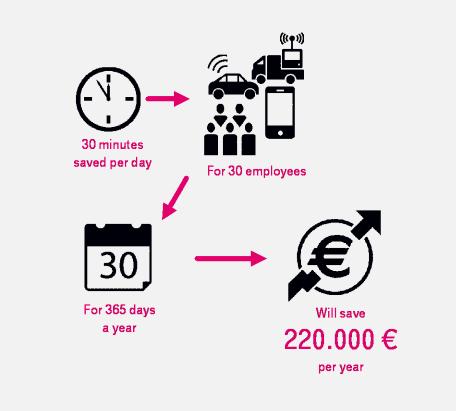


Cost saving

With the web framework we use, T-Systems is able to develop mobile applications to support dedicated airport business processes in a cost saving and efficient manner.

For maintenance and system operations, the use of a common web framework for diverse mobile applications reduces the overall system complexity and training requirements, and thus allows for additional cost savings over the complete lifecycle of the applications.

The applications run in a standard web browser, software deployment on mobile devices is not necessary. The overall invest is protected by the use of up-to-date technologies like HTML5 and the support of the latest browser technologies.



Questions?

Thank you!



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