

Cancellation Conditions

Cancellation conditions for training sessions/workshops/conferences/symposia within the Materials & Environment group TU Delft (read M&E).

It is only ever possible to cancel training sessions in writing (email – fax – letter).

For the purposes of cancellation, we adhere to the following conditions:

1. You may cancel free of charge up until two months before the relevant event commences.
2. Should you wish to cancel 1 month prior to the commencement date you will be required to pay 50% of the full expenses.*
3. If cancellation occurs between 14 days and the actual starting date of the event you will be required to pay the full statutory costs.*
4. If the participant in question is unable to attend your organization may, in conjunction with the event producer: i.batterham@tudelft.nl, arrange for another delegate to be sent.
5. (Only in the case of CMC, CSC2I and MMC courses) it is possible to transfer to a following training course provided that a notification period of 14 days prior to the initial day of the course for which you had originally registered is observed. We will, however, charge an administration fee of € 50,00.
6. Materials & Environment group TU Delft the organiser reserves the right to limit and refuse entries.
7. Materials & Environment reserves the right to cancel events at any time. If M&E cancels the event due to unforeseen circumstances beyond the control of M&E, you are entitled to a full refund of the course fee, or your course fee can be credited toward a future training which would be scheduled at your convenience based upon availability. M&E reserves the right to reschedule an event at any time. If M&E reschedules an event due to unforeseen circumstances beyond the control of M&E, the event will continue at the next available time. M&E is not responsible for travel arrangements, travel fees, hotel fees, or any expenses incurred by you as a result of such cancellation or reschedule.

* deducted for any bank transfer fees

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