

# Terms and conditions staying in the log cabins

**PLEASE NOTE! On the campus of the University of Twente there is a general smoking ban!**

## Article 1 Reservation

- By making a reservation, I agree that the University of Twente may share my personal data with the reservation office of the log cabins.
- The student declares when making the booking that he is fully enrolled in the relevant course for which the log cabin reservation is open.
- In the case of minor students, it is assumed that parents are aware of and agree with the booking made by the students in question.
- The deadline for booking and payment is **two weeks** before the start of the block. If you have missed the reservation and payment deadline, you have to arrange accommodation yourself.
- If you want to stay an extra night at the UT, you have to arrange accommodation yourself.

## Article 2 Payment

- The cost of an overnight stay is €17.50 per night, this includes a sheet package.
- A booking in the log cabin is not complete until payment has been completed and you received a confirmation of your booking.
- It is not possible to pay in installments.
- Overnight stays can only be booked per study block.

## Article 3 Adjustments

- Adjustments can be communicated up to two weeks before the start of the block.

## Article 4 Cancellation

- In case of no show, there is no possibility of restitution of overnight stay costs. It is also not possible to get partial restitution.
- We do not refund on religious holidays (e.g. Ramadan) or a mistake in your own private planning.

Restitution of overnight costs will only be possible if (in line with EER):

- Personal circumstances are understood to mean illness of the person concerned, physical, sensory or other functional disorder of the person concerned, pregnancy of the person concerned, special family circumstances, top sport or top culture of the person concerned and membership of the university council, faculty council, programme committee or a board (category 3 or 4 in accordance with the FOBOS Regulation).
- You report with a good reason **beforehand** to your study adviser:
  - Students of the programme **Mechanical Engineering**:  
Anne Hendriks or Janine de Schutter ([me.studyadvice.beta@vu.nl](mailto:me.studyadvice.beta@vu.nl)) **and** inform [housingtwente-utvu@utwente.nl](mailto:housingtwente-utvu@utwente.nl) of your absence.
  - Students of the programme **CreaTe**:  
Gijs van Ierssel ([g.van.ierssel@vu.nl](mailto:g.van.ierssel@vu.nl)) **and** inform [create-housing-eemcs@utwente.nl](mailto:create-housing-eemcs@utwente.nl) of your absence.
- The costs of reimbursement (€5.30 per transaction) are for your account.

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## Article 5 Picking up the key

- There are only 3 keys available per log cabin and upon presentation of your student card, the first 3 students staying in that cabin can collect the key. They are therefore responsible for returning it on time.
- Keys can be picked up by UT-VU students at the times below:
  - Monday to Friday servicedesk sport centre - from 14:00 - 00:00
  - Sunday security building Spiegel - from 14:00 - 00:00
  - Saturdays no keys are collected

## Article 6 Stay

- The log cabin is available on the day of arrival from **14:00**.
- The use of sheets on the beds is mandatory, this is included in the booking costs. You can find the sheets in the log cabin on your bed.
- Students cannot derive any rights from stated preference in the allocation of places in log cabins.
- It is possible that you share a log cabin with a group of students from another academic year or study programme.
- Separate women's and men's log cabin cannot be guaranteed, but we do our best to meet the preferences.

## Article 8 Liability/complaints/damage

The following rates will be charged in case of defects, destruction or pollution

### Costs in case of destruction or negligence and/or pollution

#### Log cabins

Beds	€250/€125
Mattresses	€150
Pillows	€20
Blankets	€20
Fire_extinguishers	€120
Radiators	€250
Broom	€25
Dustpan & tin	€15
Dustbin	€150
Curtains & rail	€75
Cupboards	€250
Picnic table	€500

#### Toilet facilities

Ladies/men	€50
Pollution outside	€50
Extra cleaning	€50
Not returning the key	€125
Smoking in a lodge	€125
Noise disturbance	€1,500

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### Article 9 Leave and final cleaning

- On the last day of your stay you must be checked-out by **11:00** and the key should be handed in at the servicedesk of the sport centre, also **11:00** the latest.
- The sheets must be removed from the bed and can stay in the log cabins in the corner by the door.